



"I make sure the cloud is up and running and try to get things running again ASAP"

#### HIGH LEVEL TASKS/RESPONSIBILITIES

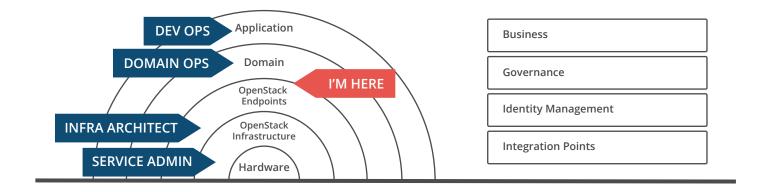
- Performance/Capacity Management
- Routine Backups/Migrations/Recovery
- Troubleshoot/Verify (L1, L2)
- Notify Customers

DECIDE	DEFINE	INSTALL	OPERATE	UPDATE	USE
Decision-making about adopting cloud and/or managed services while considering strategic, financial, architecture, security, applications, process, and users	Define and plan the OpenStack cloud while considering hardware, compute, storage, network, infrastructure and platform choices, services, along with scale	Install and configure the OpenStack cloud.	I'M INVOLVED AT THIS STAGE  Day-to-day operation and administration of the OpenStack cloud including backup, disaster recovery, managing the infrastructure and platform services offered by the OpenStack cloud.	I'M INVOLVED AT THIS STAGE  Perform updates and post-update verification to the OpenStack cloud.	End-user consumption of the OpenStack cloud services.
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MY COMPANY'S INDUSTRY	

Where your role falls in the organization



#### WANT TO CONTINUE TO HELP US OUT WITH THE OPENSTACK PERSONAS?

Complete the survey for your profile:

## https://www.surveymonkey.com/r/YMQDJM6

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## I'M AN

# **INFRASTRUCTURE ARCHITECT**

"I plan the next infrastructure deployments and upgrades."

#### HIGH LEVEL TASKS/RESPONSIBILITIES

- New Services/Configuration
- Producing KPIs

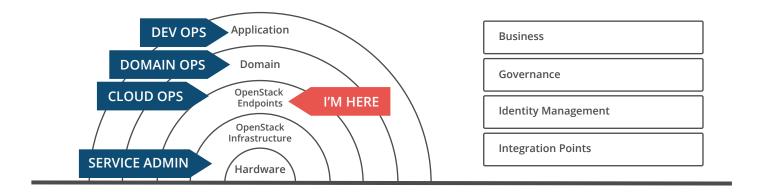
- Troubleshoot Issues from Cloud Ops (L3, L4)
- Report Issues to Community/Vendor

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				erability issues in	<u>·</u>



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# DOMAIN OPS



"I manage the relationship with the cloud provider for my company including quotas, users, policies, and support tickets"

#### HIGH LEVEL TASKS/RESPONSIBILITIES

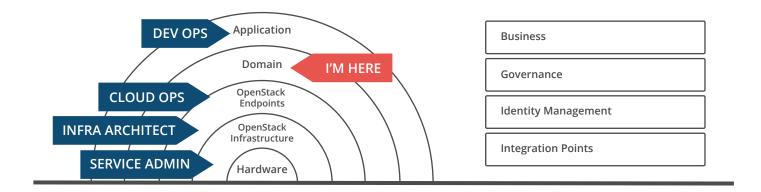
- Admin Tasks/Quotas
- Domain/Project/Tenant Management
- Triage/Troubleshoot
- Costs

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			There's a lack of	bulk/batch process	s options.
			There's outdated	d recipes/manifests	õ.



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"I am the expert on a particular project and when it comes to tricky problems, I dive in."

#### HIGH LEVEL TASKS/RESPONSIBILITIES

- Architecting/Planning KPI Monitoring

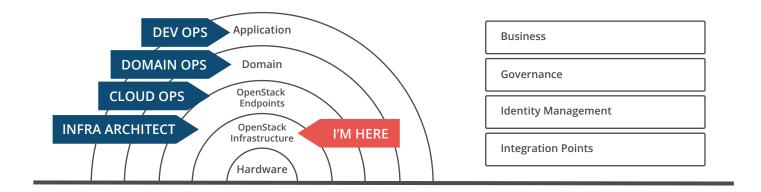
· Cloud Refresh/Sustaining

CLOUD ADOPTIO	IN STAGE				
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"I need to deploy an environment, then get back to writing code."

#### **HIGH LEVEL TASKS/RESPONSIBILITIES**

- Developing/Debugging App
- Managing App

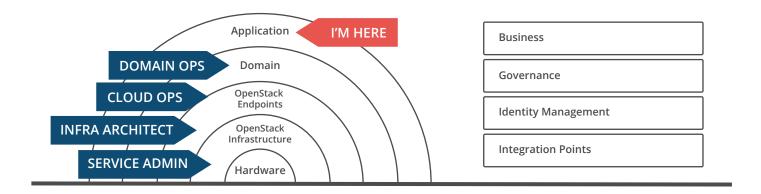
• Triage/Troubleshoot

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